

	<h2 style="margin: 0;">ACTION TAKEN UNDER DELEGATED POWERS BY OFFICER REPORT</h2>
<b>Title</b>	Provision of Support for Insight Information – Ernst & Young
<b>Report of</b>	Director of Public Health, Directorate of Adults and Health
<b>Wards</b>	All
<b>Status</b>	Public
<b>Enclosures</b>	
<b>Officer Contact Details</b>	Yogita Popat Head of Organisational Insight & Intelligence <a href="mailto:Yogita.popat@barnet.gov.uk">Yogita.popat@barnet.gov.uk</a>

## Summary

Following an options paper, an Insight and Intelligence Hub ('I&I Hub') was established in August 2020 to implement a set of recommendations and pilot insight projects. Within a short space of time, the I&I Hub has had a positive impact across the council and is building credibility for the role of data and insight in delivering positive outcomes. In the next phase, we wish to continue to embed an insight-driven culture, deliver a strong pipeline of work with tangible outcomes and ensure we continue to build internal capabilities with a sustainable resource model.

The existing contract ended on 8 January 2021 and this extension looks to further develop the work already taking place through the previous work with them.

The extension of a partnership with Ernst and Young will provide an outcomes-based partnership model, where EY will continue to work flexibly with the Insight & Intelligence Hub to deliver an agreed set of project outcomes and contribute to the delivery of council savings on a project by project basis.

<b>Decisions</b>
<b>1. To approve an extension to the work already being done by Ernst &amp; Young as a Single Tender Action for the period of 12 months from 11 January 2021 to 24 December 2021.</b>

**1. WHY THIS REPORT IS NEEDED**

- 1.1 Following an options paper, an Insight and Intelligence Hub ('I&I Hub') was established in August 2020 to implement a set of recommendations and pilot insight projects. Within a short space of time, the I&I Hub has had a positive impact across the council and is building credibility for the role of data and insight in delivering positive outcomes. In the next phase, we wish to continue to embed an insight-driven culture, deliver a strong pipeline of work with tangible outcomes and ensure we continue to build internal capabilities with a sustainable resource model.
- 1.2 A relationship with Ernst & Young has already been in place since March 2020 through a secondment model of resourcing; supporting by the council by:
- Work alongside colleagues to develop an insight capability options paper
  - Support set up of the I&I Hub, scoping of pilot projects and Q1 implementation roadmap
  - Undertake detailed scoping and phase 1 pilot deployment of the debt and financial vulnerability insight project
  - Provide additional capacity and subject matter support to promote data and insight culture
- 1.3 The existing contract ended on 8 January 2021 and this extension looks to further develop the work already taking place through the previous work with them.
- 1.4 The extension of a partnership with Ernst and Young will provide an outcomes-based partnership model, where EY will continue to work flexibly with the Insight & Intelligence Hub to deliver an agreed set of project outcomes and contribute to the delivery of council savings on a project by project basis.
- 1.5 The activities will include but not be limited to:
- Continued access to resources to deliver continued support to Insight projects (some of which are already in train), with agreed outcomes and timescales,
  - Developing and further enhancing knowledge transfer (some of this work has already started since Feb 2020),
  - Investment from Ernst & Young into subject matter experts that will assist Barnet in delivering better outcomes for residents across the borough, and a
  - Commitment to deliver value-added activities to the council, including but not limited to supporting the council Live Unlimited Charity, training and development and other identified activities.

## **2. REASONS FOR RECOMMENDATIONS**

2.1 The extension of our work with Ernst & Young will enable us to further develop the first phase of implementation of the Insight & Intelligence Hub.

2.2 The contractual duration will be over a 12-month period, from 11 January 2021 to 24 December 2021.

## **3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED**

3.1 Work is already in train with Ernst & Young and this options enables us to continue the good work already in place. Amidst challenges of Covid 19 restrictions, the option of the current provider to deliver the service is a preferred option.

## **4. POST DECISION IMPLEMENTATION**

4.1 No significant implementation will be required as it is a continuation of service provision and delivery of existing arrangements.

## **5. IMPLICATIONS OF DECISION**

### **5.1 Corporate Priorities and Performance**

5.1.1 This Contract will form part of one of the Council's new Borough Plan, in that it will use insight and intelligence to drive decision-making; supporting better outcomes for our residents.

5.1.2 The contract will be monitored through a number of mechanisms; delivery of outcomes against individual projects; fortnightly service provision meetings and quarterly contract review meetings.

5.1.3 The focus of all of these outputs/meetings will be to review the service provision and any other related matters.

### **5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)**

#### Finance & Value for Money

The cost of this contract is £190,000 and will be funded through the Public Health Grant (total Public Health Grant for 2020/21 is £17.477m); the Director of Public Health has already approved this spend and it has been factored into the budget. This investment is part of our Prevention Strategy and is about investing to save in prevention activities support by insight and intelligence.

### **5.3 Social Value**

5.3.1 As part of this work Ernst & Young will support the Council through the following activities:

- Developing and further enhancing knowledge transfer (some of this work has already started since Feb 2020),
- Investment from Ernst & Young into subject matter experts that will assist Barnet in delivering better outcomes for residents across the borough, and a
- Commitment to deliver value-added activities to the council, including but not limited to supporting the council Live Unlimited Charity, training and development and other identified activities.

## 5.4 Legal and Constitutional References

Part 32.2 (c) of the Public Contracts Regulations 2015 (PCRs) provides that a public contract may be awarded without competition insofar as is strictly necessary where, for reasons of extreme urgency brought about by events unforeseeable by the contracting authority, the time limits for the open or restricted procedures or competitive procedures with negotiation cannot be complied with.

- 5.4.1 Part 6.1 of Barnet’s Contract Procedure Rules (CPR) provides that a contractor may be awarded a contract without undertaking a competitive tendering exercise (Single Tender Action) in exceptional circumstances. The measures required to be introduced to contain and limit the spread of COVID 19 has hampered the Council’s ability to procure this service therefore necessitating the award of this contract by this means.
- 5.4.2 Regulation 72(1)(b) of PCRs provides that contracts can be modified without a new procurement procedure where additional necessary services not included in the initial procurement are required from the original contractor and where a change of contractor:
- cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, services or installations procured under the initial procurement or
  - would cause significant inconvenience or substantial duplication of costs for the contracting authority;
  - provided that any increase in price does not exceed 50% of the value of the original contract.
- 5.4.3 In addition, Regulation 72(1)(c) of PCRs provides that contracts can be modified without a new procurement procedure where the need for modification has been brought about by circumstances which the Council could not have foreseen, the modification does not alter the overall nature of the contract, and any increase in price does not exceed 50% of the value of the original contract
- 5.4.4 Regulation 72 of PCRs also allows contract modifications where the modifications, irrespective of their value, are not substantial.
- 5.4.5 Article 10 of the Council’s Constitution, Table B - Authorisation and Acceptance Thresholds states that for variations with a value between £189,330 - £500,000 and within budget, a full Chief Officer DPR is required to authorise the variation.
- 5.4.6 Legal are therefore satisfied that this contract award and variation are carried out in accordance with the Public Contracts Regulations 2015 and the Council’s Contract Procedure Rules.

## 5.5 Risk Management

- 5.5.1 The contract will be managed via regular contract meetings to ensure compliance with the contract and output delivery.
- 5.5.2 Alongside measures to manage risks via contract meetings, agreed outcomes/outputs will be agreed as

part of each piece of work. Performance and outcome measures will continue to be monitored and reviewed through contract management throughout the term of the Contract and project meetings.

## 5.6 Equalities and Diversity

- 5.6.1 The core provisions of the Equality Act 2010 (the Act) came into force on 1st October 2010 and the Public-Sector Equality Duty (section 149 of the Act) came into force on 5th April 2011. Under Section 149, the Council must have due regard to the need to eliminate discrimination, harassment and victimisation prohibited under the Act and to advance equality for opportunity and foster good relations between those with protected characteristics and those without.
- 5.6.2 The protected characteristics are age, disability; race, gender reassignment, pregnancy and maternity, religion or belief, sex and sexual orientation. They also cover marriage and civil partnership regarding eliminating discrimination.
- 5.6.3 Any organisation providing public sector services is subject to scrutiny by the Council to ensure that delivery complies with the Public-Sector Equality Duty. This duty will continue to be monitored under the Contract.
- 5.6.4 As part of the work Ernst & Young will be involved in will be the development of indicators to further support our equalities work.

## 5.7 Corporate Parenting

- 5.7.1 There are no direct implications for children. However, there may be some projects that the I&I Hub will be involved in will be in relation to children and young people

## 5.8 Consultation and Engagement

- 5.8.1 There was no public consultation.

## 6. BACKGROUND PAPERS

- 6.1 Not applicable

## 7. DECISION TAKER'S STATEMENT

- 7.1 *I have the required powers to make the decision documented in this report. I am responsible for the report's content and am satisfied that all relevant advice has been sought in the preparation of this report and that it is compliant with the decision-making framework of the organisation which includes Constitution, Scheme of Delegation, Budget and Policy Framework and Legal issues including Equalities obligations. The decision is compliant with the principles of decision making in Article 10 of the constitution.*

**Chief Officer: Tamara Djuretic**

**Signed: Tamara Djuretic**

**Dated: 10/02/2021**

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